

Travel Documents – Clients departing 1 June 2014 – 31 May 2015

Table 1a: Travel Documents used for travel – all COMPLETE records:

Type of Doc	Pax	%	Avge No of working days between requesting TD and obtaining one	weeks
Emergency Travel Doc	452	30.79%	31	6.3
EU Travel Document	198	13.49%	15	3.1
Extended passport	5	0.34%	17	3.4
No selection	42	2.86%	5	0.9
Replacement passport	20	1.36%	15	2.9
Valid ETD in client's possession	34	2.32%	1	0.3
Valid passport already in client's possession	233	15.87%	4	0.9
Valid passport retrieved from HO	481	32.77%	8	1.5
Passport Retrieval Needed	3	0.20%	0	0.0
Grand Total	1468	100.00%	16.6	

TABLE 1B: Travel Documents used for travel analysed by country:

Country	Sum of Pax	Avge No of Working Days between requesting TD and obtaining one
Afghanistan	56	25.69
F		
Valid passport retrieved from HO	4	11.00
M		
EU Travel Document	11	5.82
V		
EU Travel Document	35	35.74
Valid passport already in client's possession	2	0.00
Valid passport retrieved from HO	4	3.33
Albania	18	21.14

F: AVRFC clients (families)

M: AVRIM clients

V: VARRP clients

F		
Valid passport retrieved from HO	6	11.00
M		
EU Travel Document	3	1.00
Valid passport already in client's possession	1	0.00
V		
EU Travel Document	3	84.67
Valid ETD in client's possession	1	0.00
Valid passport already in client's possession	1	0.00
Valid passport retrieved from HO	3	5.67
Algeria	9	24.63
F		
Valid passport retrieved from HO	2	0.00
M		
Emergency Travel Doc	2	17.50
V		
Emergency Travel Doc	3	19.67
Extended passport	1	37.00
Valid passport retrieved from HO	1	66.00
Angola	4	22.00
V		
Emergency Travel Doc	4	22.00
Australia	1	8.00
M		
Valid passport retrieved from HO	1	8.00
Azerbaijan	1	0.00
V		
Valid passport retrieved from HO	1	0.00
Bahrain	2	0.00
V		
Valid passport retrieved from HO	2	0.00
Bangladesh	50	37.71
F		
Emergency Travel Doc	6	17.00
Valid passport already in client's possession	3	0.00
Valid passport retrieved from HO	9	6.00
M		
Emergency Travel Doc	13	14.54
EU Travel Document	2	19.00
No selection	1	0.00
Valid passport already in client's possession	1	0.00
Valid passport retrieved from HO	4	6.50

V		
Emergency Travel Doc	6	132.00
EU Travel Document	1	1.00
Extended passport	1	23.00
No selection	1	5.00
Valid passport retrieved from HO	2	153.50
Belarus	1	15.00
V		
Emergency Travel Doc	1	15.00
Bolivia	17	15.45
F		
Replacement passport	3	32.00
Valid passport already in client's possession	4	0.00
Valid passport retrieved from HO	2	114.00
M		
EU Travel Document	1	1.00
No selection	1	0.00
Valid passport already in client's possession	5	0.00
Valid passport retrieved from HO	1	23.00
Brazil	57	8.78
F		
EU Travel Document	9	6.33
No selection	4	0.00
Valid passport already in client's possession	12	45.00
Valid passport retrieved from HO	11	4.75
M		
EU Travel Document	2	8.00
Valid passport already in client's possession	17	0.00
Valid passport retrieved from HO	2	1.00
Cameroon	2	4.00
V		
EU Travel Document	1	8.00
Valid passport already in client's possession	1	0.00
Canada	4	20.75
M		
Replacement passport	1	83.00
Valid passport already in client's possession	1	0.00
V		
Valid passport already in client's possession	2	0.00
China	142	4.40
F		
Emergency Travel Doc	9	52.00

No selection	4	0.00
Valid ETD in client's possession	5	13.00
Valid passport already in client's possession	3	0.00
Valid passport retrieved from HO	2	0.00
M		
Emergency Travel Doc	11	16.09
EU Travel Document	1	9.00
No selection	2	0.00
Valid ETD in client's possession	6	0.00
Valid passport already in client's possession	19	0.00
Valid passport retrieved from HO	3	0.67
V		
Emergency Travel Doc	17	3.18
No selection	5	8.20
Valid ETD in client's possession	17	0.00
Valid passport already in client's possession	35	0.00
Valid passport retrieved from HO	3	11.00
Colombia	10	1.57
F		
Valid passport already in client's possession	3	0.00
M		
Emergency Travel Doc	2	5.00
Valid passport already in client's possession	2	0.00
Valid passport retrieved from HO	1	0.00
V		
Valid passport already in client's possession	1	0.00
Valid passport retrieved from HO	1	1.00
Congo DRC	2	11.50
M		
Emergency Travel Doc	1	13.00
V		
Emergency Travel Doc	1	10.00
Cuba	1	3.00
M		
Valid passport retrieved from HO	1	3.00
Ecuador	3	6.33
M		
Valid passport already in client's possession	1	0.00
V		
Replacement passport	1	19.00
Valid passport retrieved from HO	1	0.00
Egypt	12	5.38

F		
Valid passport retrieved from HO	5	3.00
V		
Emergency Travel Doc	4	6.00
No selection	1	0.00
Valid passport already in client's possession	1	0.00
Valid passport retrieved from HO	1	16.00
Ethiopia	5	1.20
M		
EU Travel Document	1	2.00
Valid passport retrieved from HO	1	0.00
V		
Emergency Travel Doc	1	0.00
EU Travel Document	1	4.00
Valid passport retrieved from HO	1	0.00
Fiji	2	5.50
M		
Valid passport retrieved from HO	2	5.50
Gambia	2	10.00
M		
Emergency Travel Doc	1	3.00
V		
Emergency Travel Doc	1	17.00
Georgia	3	6.67
V		
Emergency Travel Doc	1	15.00
Valid passport retrieved from HO	2	2.50
Ghana	34	23.61
F		
Valid passport retrieved from HO	13	52.33
M		
Emergency Travel Doc	8	31.75
Valid passport already in client's possession	1	0.00
Valid passport retrieved from HO	8	8.75
V		
Emergency Travel Doc	2	23.00
Valid passport retrieved from HO	2	16.00
Grenada	1	12.00
V		
Valid passport retrieved from HO	1	12.00
Guinea Conakry	1	1.00
M		

Valid passport retrieved from HO	1	1.00
Guyana	1	0.00
M		
Valid passport already in client's possession	1	0.00
India	181	43.94
F		
Emergency Travel Doc	11	25.00
Valid passport already in client's possession	4	57.00
Valid passport retrieved from HO	53	4.06
Passport Retrieval Needed	3	0.00
M		
Emergency Travel Doc	55	45.64
Extended passport	1	16.00
Valid passport already in client's possession	9	6.89
Valid passport retrieved from HO	12	10.18
V		
Emergency Travel Doc	23	117.13
Valid ETD in client's possession	1	0.00
Valid passport already in client's possession	4	0.00
Valid passport retrieved from HO	5	19.00
Indonesia	1	2.00
M		
Emergency Travel Doc	1	2.00
Iran	65	11.34
F		
Emergency Travel Doc	2	20.00
Valid passport already in client's possession	4	0.00
V		
Emergency Travel Doc	34	18.06
Extended passport	1	0.00
No selection	8	5.88
Valid passport already in client's possession	11	0.00
Valid passport retrieved from HO	5	2.60
Iraq	4	2.00
V		
EU Travel Document	2	4.00
Valid passport retrieved from HO	2	0.00
Iraq - Kurdistan	97	9.19
F		
Valid passport retrieved from HO	4	0.00
M		
EU Travel Document	3	3.00

No selection	1	0.00
Valid passport retrieved from HO	1	1.00
V		
EU Travel Document	77	10.94
Valid passport already in client's possession	5	0.60
Valid passport retrieved from HO	6	1.50
Israel	1	0.00
V		
Emergency Travel Doc	1	0.00
Ivory Coast	1	23.00
M		
Emergency Travel Doc	1	23.00
Jamaica	24	2.41
F		
Replacement passport	3	1.00
M		
Emergency Travel Doc	9	4.78
Replacement passport	1	5.00
Valid passport already in client's possession	5	0.00
Valid passport retrieved from HO	6	0.67
Jordan	3	8.00
F		
Valid passport retrieved from HO	3	8.00
Kenya	13	1.50
F		
Valid passport retrieved from HO	3	0.00
M		
Emergency Travel Doc	4	2.50
No selection	1	0.00
Replacement passport	3	0.00
Valid passport retrieved from HO	1	5.00
V		
Valid passport retrieved from HO	1	0.00
Lebanon	2	5.00
V		
Extended passport	1	10.00
No selection	1	0.00
Libya	14	7.86
F		
Valid passport retrieved from HO	9	3.50
V		
Emergency Travel Doc	1	0.00

Valid passport retrieved from HO	4	12.00
Malawi	6	4.50
M		
Emergency Travel Doc	1	3.00
EU Travel Document	1	10.00
Valid passport already in client's possession	2	0.00
Valid passport retrieved from HO	2	7.00
Malaysia	7	10.40
F		
EU Travel Document	3	23.00
M		
EU Travel Document	2	11.50
Valid passport retrieved from HO	1	0.00
V		
EU Travel Document	1	6.00
Mauritius	26	67.93
F		
Valid passport retrieved from HO	13	19.50
M		
Emergency Travel Doc	7	132.83
Valid passport retrieved from HO	5	21.33
V		
Valid passport retrieved from HO	1	12.00
Mongolia	23	1.91
F		
EU Travel Document	8	4.50
Replacement passport	2	2.00
Valid passport already in client's possession	5	0.00
Valid passport retrieved from HO	3	9.00
M		
EU Travel Document	1	0.00
Replacement passport	1	0.00
Valid passport already in client's possession	2	0.00
V		
EU Travel Document	1	1.00
Morocco	5	17.20
M		
Emergency Travel Doc	2	35.00
EU Travel Document	1	0.00
Valid passport already in client's possession	1	0.00
V		
Valid ETD in client's possession	1	16.00

Myanmar	3	204.00
M		
Emergency Travel Doc	1	29.00
No selection	1	0.00
V		
Emergency Travel Doc	1	583.00
Namibia	6	1.33
F		
Emergency Travel Doc	3	0.00
Valid passport retrieved from HO	2	4.00
M		
Valid passport already in client's possession	1	0.00
Nepal	15	5.56
F		
Valid passport retrieved from HO	9	8.33
M		
Emergency Travel Doc	1	3.00
Valid passport already in client's possession	2	0.00
Valid passport retrieved from HO	1	0.00
V		
Emergency Travel Doc	2	11.00
New Zealand	2	1.50
M		
Valid passport already in client's possession	1	0.00
Valid passport retrieved from HO	1	3.00
Nigeria	71	8.86
F		
Emergency Travel Doc	9	9.50
Valid passport already in client's possession	7	2.50
Valid passport retrieved from HO	22	5.67
M		
Emergency Travel Doc	9	18.56
Valid passport already in client's possession	3	0.00
Valid passport retrieved from HO	8	3.25
V		
Emergency Travel Doc	8	13.75
EU Travel Document	1	12.00
Valid passport retrieved from HO	4	2.00
Pakistan	157	15.36
F		
Emergency Travel Doc	17	14.83
Replacement passport	3	5.00

Valid passport already in client's possession	3	127.00
Valid passport retrieved from HO	44	7.57
M		
Emergency Travel Doc	30	12.90
Valid passport already in client's possession	7	3.29
Valid passport retrieved from HO	12	3.67
V		
Emergency Travel Doc	27	31.26
No selection	1	15.00
Valid passport already in client's possession	1	0.00
Valid passport retrieved from HO	12	6.50
Peru	1	57.00
M		
EU Travel Document	1	57.00
Philippines	43	2.11
F		
EU Travel Document	9	1.00
Valid passport already in client's possession	7	0.00
Valid passport retrieved from HO	8	0.00
M		
Emergency Travel Doc	2	18.50
EU Travel Document	6	2.33
Valid ETD in client's possession	1	1.00
Valid passport already in client's possession	6	0.17
Valid passport retrieved from HO	3	1.00
V		
Valid passport retrieved from HO	1	0.00
Rwanda	1	1.00
V		
EU Travel Document	1	1.00
Saudi Arabia	1	6.00
V		
Valid passport retrieved from HO	1	6.00
Senegal	2	20.50
V		
Emergency Travel Doc	1	13.00
Valid passport retrieved from HO	1	28.00
Singapore	1	8.00
M		
Valid passport retrieved from HO	1	8.00
South Africa	33	12.59
F		

Emergency Travel Doc	2	12.00
Valid passport already in client's possession	6	15.00
Valid passport retrieved from HO	9	4.00
M		
Emergency Travel Doc	4	18.25
No selection	1	23.00
Valid passport already in client's possession	2	0.00
Valid passport retrieved from HO	6	8.83
V		
Emergency Travel Doc	2	37.00
Valid passport retrieved from HO	1	0.00
South Korea	1	0.00
M		
Valid passport retrieved from HO	1	0.00
Sri Lanka	95	13.47
F		
Valid passport already in client's possession	2	8.00
Valid passport retrieved from HO	3	0.00
M		
Emergency Travel Doc	15	13.00
No selection	1	15.00
Replacement passport	1	15.00
Valid passport already in client's possession	3	0.00
Valid passport retrieved from HO	9	1.17
V		
Emergency Travel Doc	34	22.78
EU Travel Document	1	28.00
No selection	3	1.33
Replacement passport	1	13.00
Valid passport already in client's possession	1	0.00
Valid passport retrieved from HO	21	7.20
St Lucia	3	9.00
M		
Emergency Travel Doc	2	5.00
Valid passport retrieved from HO	1	13.00
Sudan	13	1.44
F		
Valid passport retrieved from HO	4	0.00
V		
Emergency Travel Doc	3	3.67
Valid ETD in client's possession	1	0.00
Valid passport retrieved from HO	5	0.50

Tajikistan	1	0.00
V		
No selection	1	0.00
Tanzania	2	4.00
M		
Valid passport retrieved from HO	1	2.00
V		
Emergency Travel Doc	1	6.00
Trinidad & Tobago	1	0.00
M		
Valid passport already in client's possession	1	0.00
Tunisia	1	41.00
V		
Valid passport retrieved from HO	1	41.00
Turkey	6	15.75
F		
Valid passport retrieved from HO	3	2.00
V		
Emergency Travel Doc	3	20.33
U.A.E.	3	0.00
F		
No selection	3	0.00
Uganda	10	2.25
F		
Valid passport retrieved from HO	3	0.00
M		
EU Travel Document	2	3.00
V		
Emergency Travel Doc	1	2.00
EU Travel Document	3	3.33
Valid passport already in client's possession	1	0.00
Ukraine	12	5.25
F		
Valid passport retrieved from HO	6	0.50
V		
Valid passport retrieved from HO	6	6.83
USA	16	1.07
F		
Valid passport already in client's possession	3	0.00
M		
Valid passport already in client's possession	3	0.00
Valid passport retrieved from HO	8	0.75

V		
Valid passport retrieved from HO	2	4.50
Uzbekistan	1	2.00
M		
EU Travel Document	1	2.00
Venezuela	7	16.00
F		
Valid passport retrieved from HO	3	0.00
M		
EU Travel Document	2	3.50
Valid passport already in client's possession	1	0.00
V		
Emergency Travel Doc	1	73.00
Vietnam	13	9.90
F		
Valid passport retrieved from HO	5	0.00
M		
Emergency Travel Doc	5	12.60
Valid ETD in client's possession	1	0.00
V		
Emergency Travel Doc	1	36.00
Valid passport already in client's possession	1	0.00
Zambia	3	19.67
M		
Emergency Travel Doc	1	10.00
Valid passport retrieved from HO	1	0.00
V		
Emergency Travel Doc	1	49.00
Zimbabwe	30	14.63
F		
Emergency Travel Doc	2	0.00
Valid passport retrieved from HO	4	4.00
M		
Emergency Travel Doc	3	10.67
Valid passport retrieved from HO	3	1.00
V		
Emergency Travel Doc	14	7.07
No selection	1	0.00
Valid passport already in client's possession	2	126.50
Valid passport retrieved from HO	1	0.00
Grand Total	1468	16.59